Higher Trehaverne, Truro, Cornwall, TR1 3RJ
Telephone: 01872 276689 Email: secretary@st-marys-truro.cornwall.sch.uk
Website: www.st-marys-truro.cornwall.sch.uk
Head Teacher: Mrs N Bray

Dear Parents and Guardians,

Many of you are members of WhatsApp or other social media groups that connect parents in a particular class. Ideally, the group chats are useful places to share information regarding your child's day in school; receiving updates and reminders about school events; as well as sharing parental advice and making social arrangements. Most of the time, these group chats can be a great resource and an enjoyable place to be in. But there are unfortunate times where someone in the group may say something inappropriate or false, either about the school, another parent or a child. While as a school we have no jurisdiction over what is discussed in these groups, in order to prevent any miscommunications, we ask that you please consider the following:

- If you have a concern about a teacher or the school leadership, please approach them directly. We are always happy to meet with parents to discuss any issues that may have arisen.
- If you have any questions about events happening at school, or if you are unsure about correspondence received from the school, it is always best to seek clarification from the school directly, rather than speculate on social media.
- Be respectful of other people in the group. When posting, remember that whatever you say on social media may be forwarded to someone else, and in a few minutes, it may have been seen by half the school, as well as within the wider community.
- For safeguarding reasons, it is vital that you refrain from posting images or videos of children other than your own on any social media/sharing platform, unless you have the express permission of the other parent.

The school takes safeguarding responsibilities seriously and will deal with any reported incidents promptly.

Thank you for your continued support.

Yours sincerely,

Mrs Bray

Mrs Bray Head Teacher